



October 16, 1996

Dan Olivier
Computer Applications Specialists, Inc.
11777 Bernardo Plaza Court #105
San Diego, CA 92128

Dear Mr. Olivier:

The Food and Drug Administration's Office of Regulatory Affairs would like to once again extend thanks and appreciation for your willingness to provide instructional services to our investigators during the "Medical Device Process Validation" course which was conducted in Orlando, FL the week of July 8-12, 1996.

Your presentation on Validating Process Control Software was extremely informative, well prepared, and presented in a very organized way. The evaluations received from the course participants were very positive and felt it was one of the best prepared presentations of the course.

We have conducted this course three times, and you have been asked to provide instruction in all three courses, which shows the confidence we have in your ability to provide the most up-to-date technical information to our investigators. It has become one of our most popular and sought-after courses, and this is due to people like you who are committed to providing FDA investigators with quality instruction.

Thanks once again for all your help and for being so pleasant and cooperative to work with. We certainly hope we will be able to rely on you for future training programs.

Sincerely yours,

Shirley J. Bryan
Education Specialist
FDA/ORA/DHRD
Training & Development Branch